

BUK BILONG PIKININI MANUAL	DELIVERY POLICY Buk bilong Pikinini Website	Issue Date: Revision No: Page:	25/10/2022 00 1-2
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1. General Information

All orders are subject to product availability. If an item is not in stock, we will place your school in a waiting list until the product is available.

2. Delivery Location

2.A

Papua New Guinea

Items offered on our website are only available to airports in Papua New Guinea. Schools will be responsible in collecting their donations at the nearest airport. We accept orders from international donors who will be donating our products to schools in Papua New Guinea. Shipments of Buk bilong Pikinini's School Library Kits are not available to other countries at this time.

2.B

Australia

Readers and picture books published by Buk Bilong Pikinini available on our website are available for delivery to addresses across Australia.

3. Delivery Time

An estimated delivery time will depend on availability. It can vary from two weeks to three months. Delivery times are to be used as a guide only and are subject to the acceptance and approval of your order.

Unless there are exceptional circumstances, we make every effort to fulfill your order within 30 business days of the date of your order. Business day mean Monday to Friday, except holidays.

4. Delivery Instructions

Please note that Buk Bilong Pikinini can only send books to the nearest airport. Some provinces are excluded at the moment. Transport within the National Capital District is available.

Donors can indicate a province or a school, which is to be the recipient of the donation, but Buk Bilong Pikinini reserves the right to confirm if this is possible.

5. Shipping Cost

Papua New Guinea

Buk bilong Pikinini does not charge shipping costs on donated School Library Kits, Readers or Class Sets. As a charity, the organisation works with the support of its logistics partners to get the items delivered to the nearest airport for regional areas and will deliver directly to the school in the NCD.

Australia

Shipping costs are based on the weight of your order and the delivery method. To find out how much your order will cost please see the 2022 rates below from Australia Post.

Parcels up to 5kg are eligible for flat rate postage options to anywhere within Australia. If you're using Australia Post packaging, our [If It Packs, It Posts flat rate packaging range](#) includes popular items from \$1.50 for a Small Tough Bag to \$3.50 for an Extra Large Parcel Box.

Parcels sent using own packaging up to 5kg are charged according to their actual weight or cubic weight equivalent, whichever is greater.

Prices below are for postage only and do not include the cost of packaging.

	Your own packaging	Parcel Post	Express Post
Small	Up to 500g	\$9.70	\$12.70
Medium	500g to 1kg	\$13.25	\$16.75
Large	1kg to 3kg	\$16.65	\$20.65
Extra Large	3kg to 5kg	\$20.05	\$27.05

Learn more about [flat rate postage](#) for items up to 5kg. For items over 5kg, postage is assessed based on weight and distance. Use our online calculator to [estimate postage cost and delivery timeframes](#).

6. Damaged Items in Transport

If there is any damage to the packaging on delivery, contact us immediately at:

Administration
Buk Bilong Pikinini
P.O. Box 3173
Boroko
National Capital District
Port Moresby
Papua New Guinea
Phone: (+675)340 4973
Email : admin@bukbilongpikinini.org

7. Questions

If you have any questions about the delivery and shipment or your order, please contact us at:

Administration
Buk Bilong Pikinini
P.O. Box 3173
Boroko
National Capital District
Port Moresby
Papua New Guinea
Phone: (+675)340 4973
Email : admin@bukbilongpikinini.org